

MOUNTAIN DISTRICT NETBALL ASSOCIATION

SATURDAY WINTER COMPETITION 2015

**PROCESS FOR ISSUES REQUIRING THE ATTENTION OF THE
SATURDAY COMPETITION COURT SUPERVISOR**

Purpose: to provide a process for the Court Supervisor to attend to issues or concerns during the Saturday Competition. These issues or concerns may involve players, supporters, coaches and/or club personnel.

Process:

1. When a concern or issue arises a nominated person must go directly to the Saturday Office and speak to the Saturday Court Supervisor.
2. The Court Supervisor will decide if the issue or concern requires their immediate attention
3. If the Court Supervisor decides that immediate attention is required they will head straight to the court or problem
4. The Court Supervisor will handle the concern or issue and speak to those involved
5. The Court Supervisor will remain at the court or problem area until the need no longer exists
6. The Court Supervisor will make a note of all relevant details and pass on to the Saturday Competition Sub- Convenor and Saturday Committee of Management who will then follow up or monitor as required
7. For any issues or concerns that are of a serious nature, the Netball Victoria Competition Rules and Regulations and Grievance Process will be utilised to direct any further procedures. All paperwork will be handed to the Mountain District Hearing Officer